Website Terms and Conditions of Use

Last updated: 17 October 2026

Welcome to our website. If you continue to browse and use this website (www.sultanhealthcareltd.co.uk), you are agreeing to comply with and be bound by the following terms and conditions of use. Together with our Privacy Policy, these terms govern **Sultan Healthcare Ltd**'s relationship with you in relation to this website.

If you disagree with any part of these terms and conditions, please do not use our website.

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1. Who We Are

The term 'Sultan Healthcare Ltd', 'Quality Home Care', 'us', or 'we' refers to the owner of the website. We are a **Care Quality Commission (CQC) registered** domiciliary care provider trading under the name **Quality Home Care**.

We operate across the UK with offices at the following locations:

- **Blackburn Office:** Suite 213b, Davyfield Road, Blackburn, BB1 2QY, Lancashire | Phone: 07917 565835 | Email: noshina@sultanhealthcareltd.co.uk
- **Taunton Office:** G03, Regus, Courtenay House, Blackbrook Business Park, Blackbrook Avenue, TA1 2PX, Taunton | Phone: 07447 054111 | Email: julie@sultanhealthcareltd.co.uk

Sultan Healthcare Ltd is proudly **ISO Certified**, demonstrating our commitment to international standards:

- **ISO 9001:2015** (Quality Management) | Certificate No: 495762025
- **ISO 27001:2022** (Information Security Management) | Certificate No: 501202025
- **ISO 45001** (Occupational Health and Safety Management)

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2. Use of this Website

The use of this website is subject to the following terms:

- The content of the pages of this website is for your **general information and use only**. It is subject to change without notice.
- Unauthorized use of this website may give rise to a claim for damages and/or be a criminal offence under UK law.
- You agree not to use this website in any way that causes, or may cause, damage to the website or impairment of the availability or accessibility of the website.

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3. No Medical or Professional Advice

The information provided on this website is for general informational purposes only. **It does not constitute medical, clinical, or professional healthcare advice.**

Viewing this website or submitting a contact form does not establish a care-provider relationship. Formal domiciliary care services are explicitly subject to a **comprehensive care assessment**, compliance with CQC regulations, and the signing of a separate, formal written Care Agreement.

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4. Intellectual Property

This website contains material which is owned by or licensed to us. This material includes, but is not limited to, the design, layout, look, appearance, graphics, and text.

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5. Disclaimer and No Warranty

We do not warrant or guarantee the accuracy, completeness, or suitability of website materials, and expressly exclude liability for any inaccuracies to the fullest extent permitted by law.